

# AUBURN UNIVERSITY LIBRARIES SERVICES - AT A GLANCE

## During COVID-19 Remote Learning Period

	Available Online	Available Online with Library Employee Access to Physical Collections
<b>Access Services</b>		
Circulation/Checkout	No	Yes - must be coordinated with Subject Liaison Librarian for check out and pick up
Renewals	Yes	Yes
Interlibrary Loan - Borrowing	Yes - with some limitations	Yes - with some limitations
Interlibrary Loan - Lending	Yes - with some limitations	Yes - with some limitations
<b>Research Support &amp; Services</b>		
Ask a Librarian	Yes - chat/text/email/FAQ	Yes - chat/text/email/FAQ
Reference	Yes - chat/email/telephone/Zoom	Yes - chat/email/telephone/Zoom
Instruction	Yes - chat/email/telephone/Zoom/ Biggio's ZoomRoom	Yes - chat/email/telephone/Zoom/ Biggio's ZoomRoom
Online Tutorials - videos	Yes	Yes
Research Consultations	Yes - chat/email/telephone/Zoom	Yes - chat/email/telephone/Zoom
Research Guides creation (LibGuides)	Yes	Yes
Course Guides creation (LibGuides)	Yes	Yes
Citation Assistance	Yes	Yes
GIS Services	Yes	Yes
Issuing ArcGIS Student Licenses	Yes - chat/email/telephone/Zoom	Yes - chat/email/telephone/Zoom
Data Management Services	Yes	Yes
VR/AR Setup Consultation	Yes - chat/email/telephone/Zoom	Yes - chat/email/telephone/Zoom
3D Modeling Consultations	Yes - chat/email/telephone/Zoom	Yes - chat/email/telephone/Zoom
3D Printing Consultations	Yes - chat/email/telephone/Zoom	Yes - chat/email/telephone/Zoom
Large Format Prints	No	Yes - with several limitations - contact Chris Mixon
Open Access Publishing	Yes - through AUrorra	Yes
Digital Collections	Yes	Yes
Audio/Video Production Studios	No	No
Adobe consultations/ captioned workshop recordings	Yes	Yes
<b>Events and Marketing</b>		
Lectures/Programs	No	No
Materials Displays	No	No
Tours	No	No
<b>Tenants</b>		
Library Partners Services	Check with appropriate service	Check with appropriate service
<b>Special Collections</b>		
Reference	Yes - may be limited to online collections	Yes - may be limited to online collections
Email reference	Yes - may be limited to online collections	Yes - may be limited to online collections
Phone reference	Yes - may be limited to online collections	Yes - may be limited to online collections
Instruction	Yes - may be limited to online collections	Yes - may be limited to online collections
Records Management	Yes - for disposition authority forms	Yes - for disposition authority forms

<b>Technical Services</b>		
Collection Development	Yes	Yes
Acquisition ordering of Information Resources	Yes	Yes
Acquisition receipt of Information Resources	Yes - with some limitations	Yes - with some limitations
Acquisition payment of Information Resources	Yes - with some limitations	Yes - with some limitations
Electronic Resources Management	Yes	Yes
Discovery and Metadata	Yes	Yes
Interlibrary Loan Services - Listed above	Yes - with some limitations	Yes - with some limitations
Cataloging of Information Resources	Yes - with some limitations	Yes - with some limitations
Authority control	Yes	Yes
<b>Government Documents</b>		
Answer Reference Questions	Yes - chat/email/telephone/Zoom	Yes - chat/email/telephone/Zoom
Retrieve Physical Documents from Collection	No	Yes - with some limitations